

October 25, 2022

James Thornton
Product Manager,

Re: Notification of Change in Life-Cycle Status for PXI-8432 & PXI-8433, 2- and 4-channel products

Dear Customers,

NI is discontinuing the PXI-8432 & PXI-8433, 2- and 4-channel products due to limiting EOL components. You are receiving this letter because you have purchased one or more of these products in the past.

At NI, we are committed to our customers' success. **Therefore, we will continue to offer the PXI-8432 & PXI-8433, 2- and 4-channel products for sale until March 31, 2023.** We will fill orders on a first-come, first-served basis until supplies are exhausted, based on delivery date. We cannot guarantee that all orders will be filled. If you do not plan to transition to a replacement offering, we recommend you purchase all future-required PXI-8432 & PXI-8433, 2- and 4-channel units in this timeframe.

EOL Products	EOL Product Descriptions	Replacement Product
779743-01	PXI-8432/2, 2000V ISOLATED RS232, 2 PORT SERIAL INTERFACE	No direct replacement. PXIE-8430/31 8-channel PXIE-8430/31 16-channel
779744-01	PXI-8433/2, 2000V ISOLATED RS422/485, 2 PORT SERIAL INTERFACE	No direct replacement. PXIE-8430/31 8-channel PXIE-8430/31 16-channel
779539-01	NI PXI-8433/4, 4 PORT, RS485/RS422, 2000V ISOLATED, SERIAL INTERFACE	No direct replacement. PXIE-8430/31 8-channel PXIE-8430/31 16-channel
779538-01	NI PXI-8432/4, 4 PORT, RS232, 2000V ISOLATED, SERIAL INTERFACE	No direct replacement. PXIE-8430/31 8-channel PXIE-8430/31 16-channel

Once the lifetime buy date has passed, NI will continue to offer repair services for this product until *March 31, 2026*. After that time, NI will no longer guarantee the availability of repair services.

Product Upgrade Details

Migrating existing applications to a replacement product may require a driver or connectivity change. Replacement products have higher channel counts, so migrating may require refactoring wiring or software changes.

We apologize for any inconvenience this may cause you. If you have any questions or concerns, please contact the appropriate resource listed below.

Action/Question	Contact
Ask for consultation or, preparation, or for general questions regarding the existing system upgrade or migration.	Migration and upgrade-qualified NI Partners
Purchase the EOL product during its last-time-buy period or purchase the replacement product.	Your distributor , ni.com/shop , or call NI at the number listed at ni.com/contact-us
Discuss extended availability or support coverage for the EOL product.	Your NI account manager or call your local NI contact number listed at ni.com/contact-us
Troubleshoot or ask technical questions related to the EOL or product replacement(s). Note: This requires an active support contract (SSP).	Open a technical support request via ni.com/ask
Research previous purchase history information or check order status.	Order status
Discuss technical support or other services available for purchase, or any other issue not mentioned above.	Call your local NI contact at the number listed at ni.com/contact-us

Best regards,

James Thornton
Product Manager
NI

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